

DEVON SCIENCE

Goods Refund Policy 2026



Refund Policy

We want you to be happy with your purchase from Devon Science Ltd.

You have the right to cancel your order within **14 days** of receiving your goods. To be eligible for a refund:

- Items must be **unused and in their original, unopened packaging**
- You must notify us within the 14-day cancellation period

Once your return is received and inspected, we will:

- Confirm receipt by email
- Issue a **full refund** to your original payment method

Returns

- Customers are responsible for the cost of return postage
- We recommend using a tracked service, as we cannot be responsible for items lost in transit

Faulty or Damaged Items

If your item is faulty or damaged:

- Please contact us as soon as possible
- We will offer a **replacement or full refund**, including reasonable return postage costs

Non-Refundable Items

We are unable to offer refunds for:

- Items that have been opened or used
- Items returned outside of the 14-day period (unless faulty)

Contact

To request a return or report an issue, please contact:

Devon Science Ltd

Email: hello@devonscience.co.uk